Lorenzo Cavataio

4/7/2024

ITWP-2600

Prof.Wanner

Ch.8 Exercise #3

A-Team Systems

According to https://www.ateamsystems.com/services-support/web-server-support/apache-server-support-2/, A-Team systems supports a wide range of technologies in conjunction with Apache HTTPd including, PHP, Python, node.js, Varnish, and HA Proxy. They also support My SQL, MariaDB, Redis, and other database engines. A-Team Systems charge a rate of 165$ per hour of support. They have discounted packages if long hours of support are required. Their packages include: 5 standard support hours for $800, 10 standard support hours for $1,550, and 20 standard support hours for $3,000.

Pantek

According to https://pantek.com/apache-support/, Pantek provides 24-hour support, seven days a week. Pantek can support most Open-Source software and systems for their clients. They provide Apache support services like incident response, software updates, system administration, and more professional services. Panteks process will help identify potential points of failure, automate updates, patches, and data transfers/uploads to reduce downtime, and provide more sustainable, stable and secure environment. Pantek offers support for open-source technology, data center infrastructure implementation, cloud hosting, DevOps, and IT administration. Pantek's website does not offer any prices on their services. They do have a section where the user can fill out information to help Pantek better understand the users problems so they can offer the best solution for them.